

# บทที่ 6 การประมวลผลภาษาธรรมชาติเชิงการใช้งาน (Natural Language Processing)

นำเสนอโดย
ผู้ช่วยศาสตราจารย์จุฑาวุฒิ จันทรมาลี
หลักสูตรวิทยาการคอมพิวเตอร์
มหาวิทยาลัยสวนดุสิต

## WHO IS THIS GUY?



Data Science Team Lead



Sr. Data Scientist



Software Architect, R&D Engineer

I also teach Machine Learning:





## WHAT IS NLP?

Study of interaction between computers and human languages

NLP = Computer Science + AI + Computational Linguistics

#### COMMON NLP TASKS



**Easy** 



Medium



Hard

- Chunking
- Part-of-Speech Tagging
- Named Entity Recognition
- Spam Detection
- Thesaurus

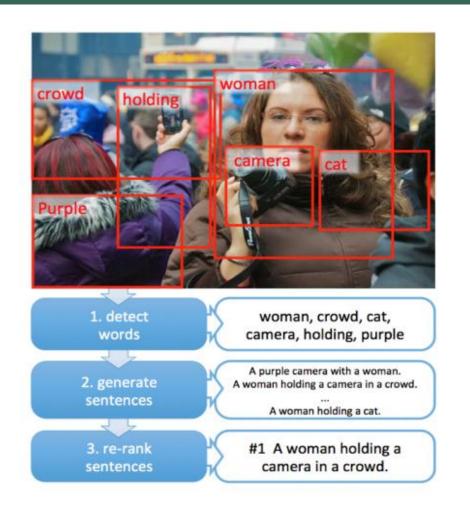
- Syntactic Parsing
- Word Sense Disambiguation
- Sentiment Analysis
- Topic Modeling
- Information Retrieval

- Machine Translation
- Text Generation
- Automatic Summarization
- Question Answering
- Conversational Interfaces

## INTERDISCIPLINARY TASKS: SPEECH-TO-TEXT

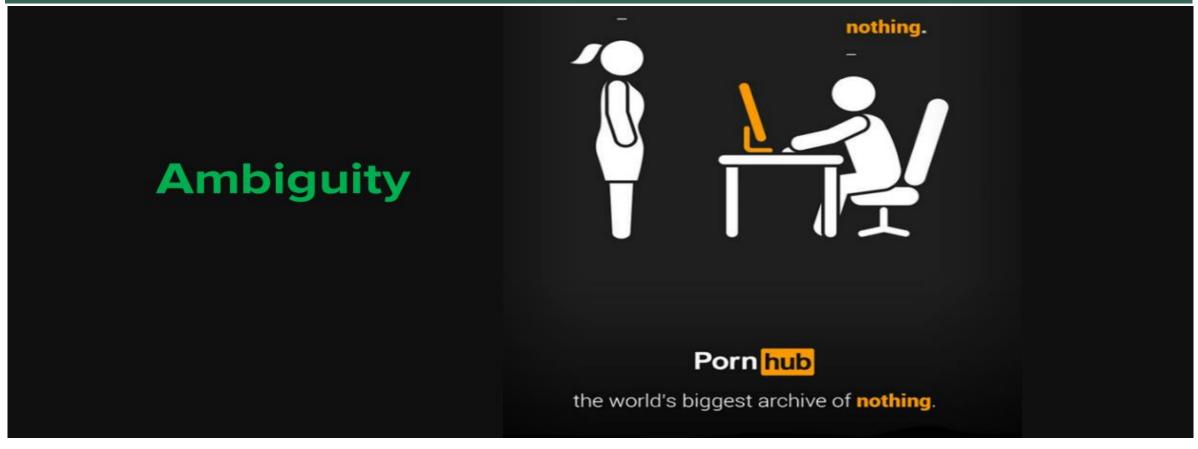


## INTERDISCIPLINARY TASKS: IMAGE CAPTIONING

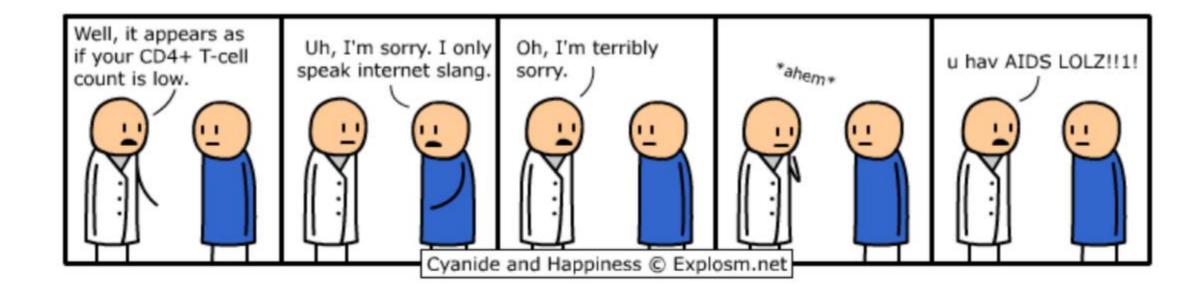




## WHAT MAKES NLP SO HARD?



## NON-STANDARD LANGUAGE



Also: neologisms, complex entity names, phrasal verbs/idioms

#### MORE COMPLEX LANGUAGES THAN ENGLISH

- German: Donaudampfschiffahrtsgesellschaftskapitän (5 "words")
- Chinese: 50,000 different characters (2-3k to read a newspaper)
- Japanese: 3 writing systems
- Thai: Ambiguous word boundaries and sentence concepts
- Slavic: Different word forms depending on gender, case, tense

## WRITE TRADITIONAL "IF-THEN-ELSE" RULES?

#### **BIG NOPE!**

Leads to very large and complex codebases. Still struggles to capture trivial cases (for a human).

#### BETTER APPROACH: MACHINE LEARNING

- 66
- A computer program is said to learn from experience E
- with respect to some class of tasks T and performance measure P,
- if its performance at tasks in T, as measured by P,
- improves with experience E.

Tom M. Mitchell

#### PART 1 ESSENTIAL MACHINE LEARNING BACKGROUND FOR NLP

## **Before We Begin: Disclaimer**

- This will be a very quick description of ML. By no means exhaustive.
- Only the essential background for what we'll have in Part 2.
- To fit everything into a small timeframe, I'll simplify some aspects.
- I encourage you to read ML books or watch videos to dig deeper.

#### COMMON ML TASKS

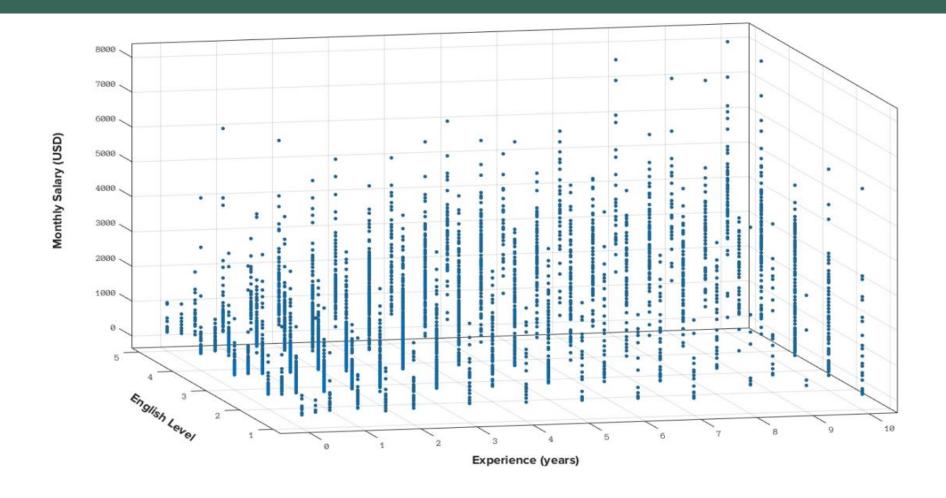
### 1. Supervised Learning

- Regression
- Classification (Binary or Multi-Class)

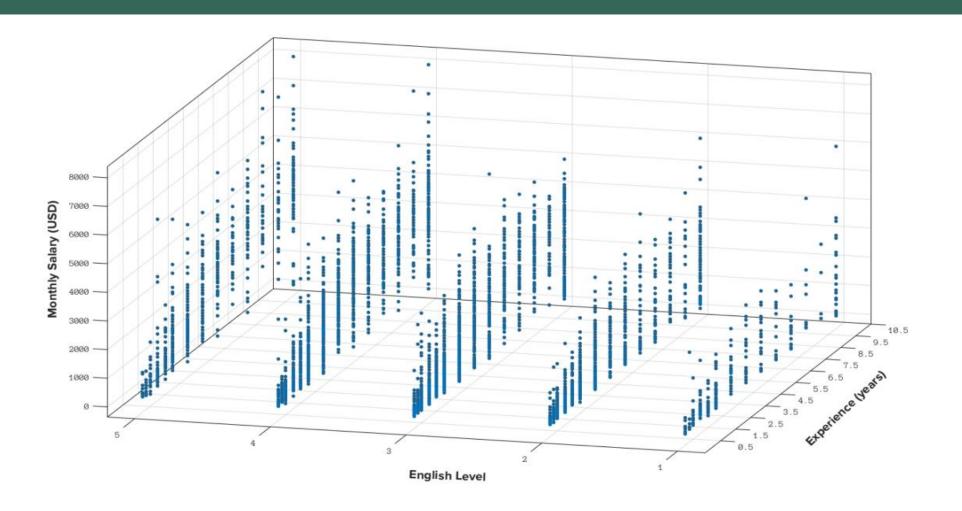
### 2. Unsupervised Learning

- Clustering
- Anomaly Detection
- Latent Variable Models (Dimensionality Reduction, EM, ...)

## COMMON ML TASKS



## COMMON ML TASKS

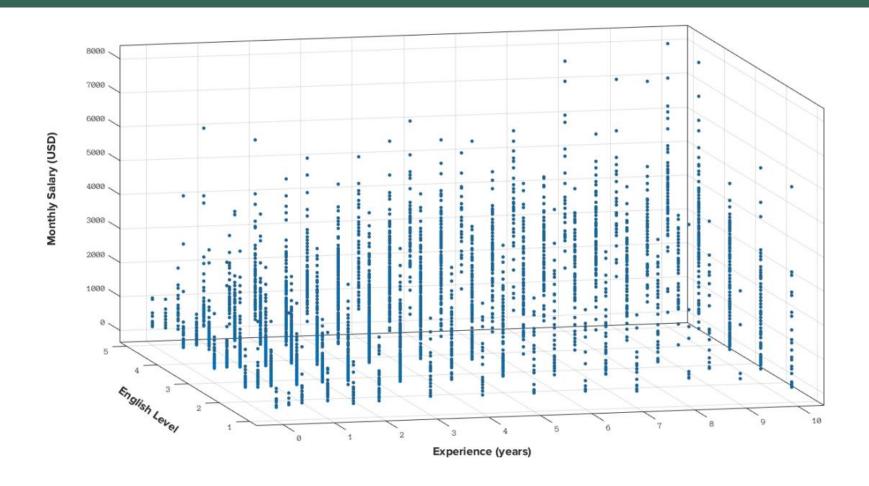


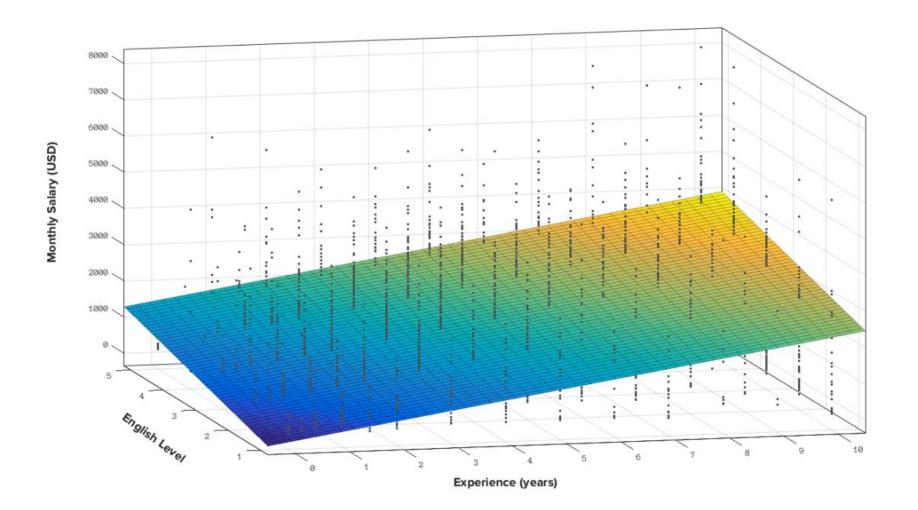
Predict a continuous dependent variable based on independent predictors

Salary =  $\theta_1 \cdot \text{Experience} + \theta_2 \cdot \text{EnglishLevel} + \theta_3$ 

$$y = \theta_1 \cdot x_1 + \theta_2 \cdot x_2 + \theta_3 = \theta^T x$$

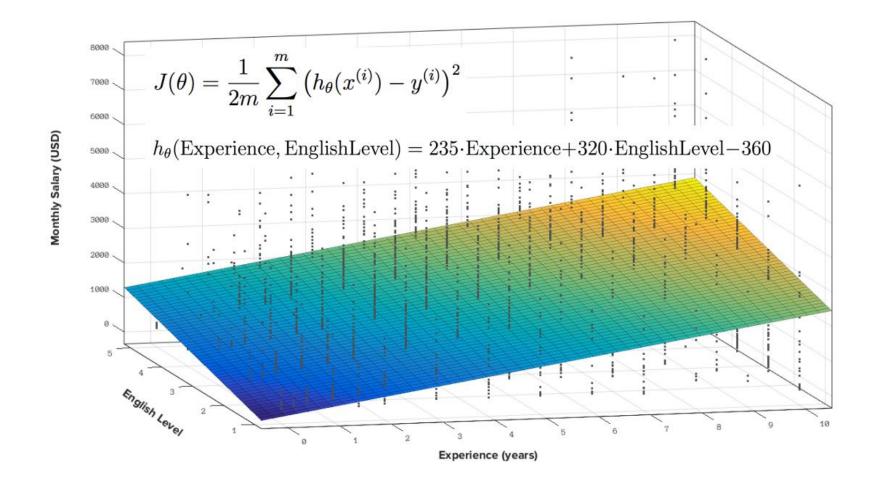
$$h_{\theta}(x) = \theta^T x$$

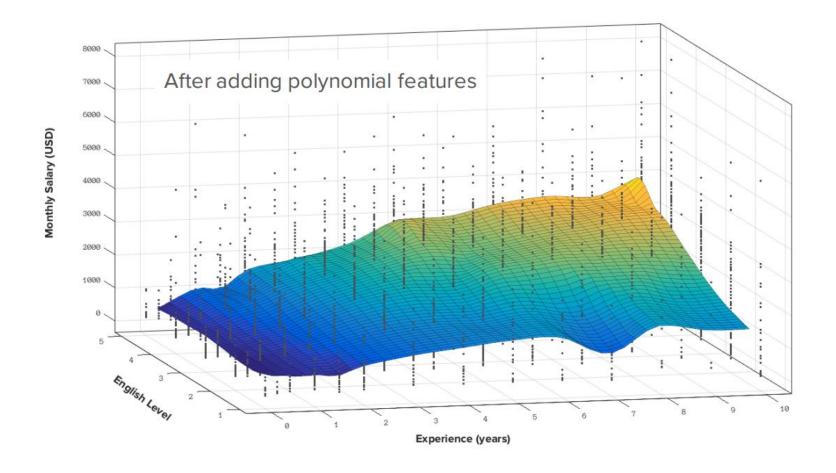




$$h_{\theta}(x) = \theta^T x$$

$$J(\theta) = \frac{1}{2m} \sum_{i=1}^{m} \left( h_{\theta}(x^{(i)}) - y^{(i)} \right)^{2}$$





$$X = \begin{bmatrix} \text{AliceExperience} & \text{AliceEnglishLevel} & \dots \\ \text{BobExperience} & \text{BobEnglishLevel} & \dots \\ \text{CharlieExperience} & \text{CharlieEnglishLevel} & \dots \end{bmatrix} \qquad y = \begin{bmatrix} \text{AliceSalary} \\ \text{BobSalary} \\ \text{CharlieSalary} \\ \dots & \dots \end{bmatrix}$$

$$y = \begin{cases} AliceSalary \\ BobSalary \\ CharlieSalary \\ \dots \end{cases}$$



Learn model parameters  $(\theta)$  by optimizing the objective function  $J(\theta)$ 



$$y_{unknown} = h_{\theta}(X_{unknown}) = X_{unknown}\theta$$

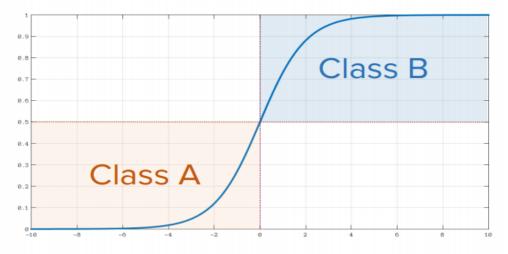
Assign an observation to some category from a known discrete list of categories

## **Logistic Regression**

(Multi-class extension = Softmax Regression)

$$\sigma(z) = \frac{1}{1 + e^{-z}}$$

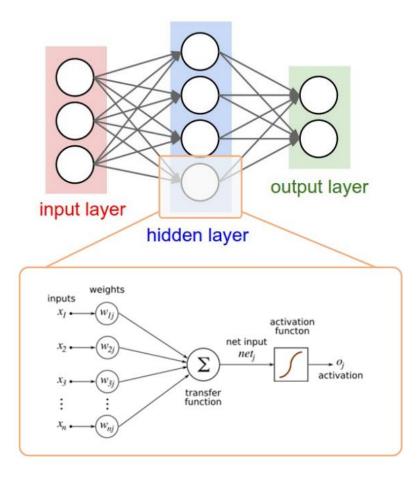
$$h_{\theta}(x) = \sigma(\theta^T x) = \frac{1}{1 + e^{-\theta^T x}}$$

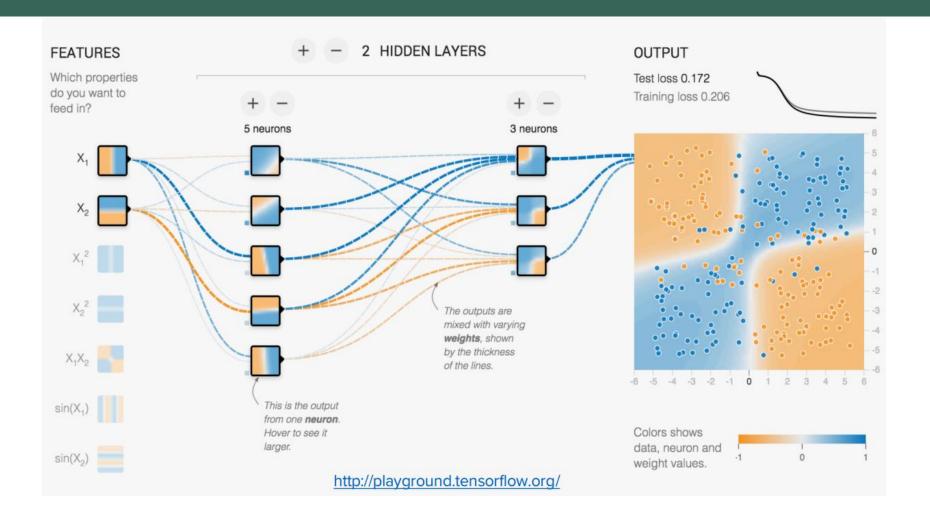


$$J(\theta) = \frac{1}{m} \left[ \sum_{i=1}^{m} y^{(i)} \log h_{\theta}(x^{(i)}) + (1 - y^{(i)}) \log(1 - h_{\theta}(x^{(i)})) \right]$$

## **Neural Networks**

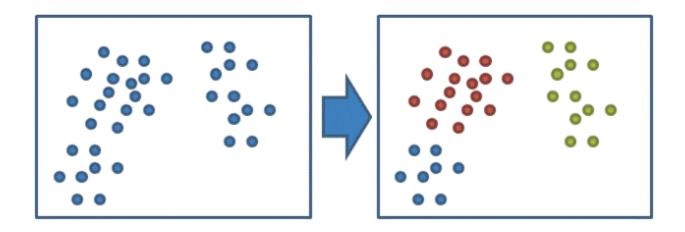
and Backpropagation Algorithm





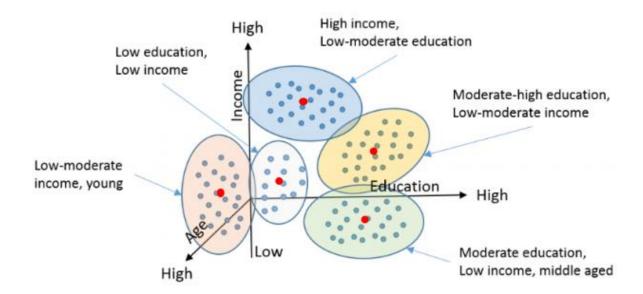
## **CLUSTERING**

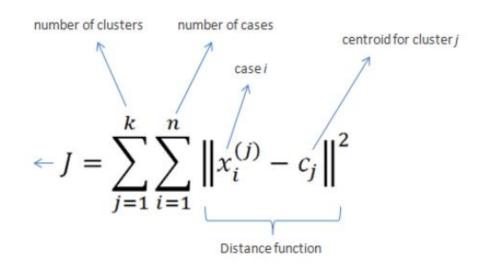
Group objects in such a way that objects in the **same** group are **similar**, and objects in the **different** groups are **not** 



## CLUSTERING

# **K-Means Clustering**



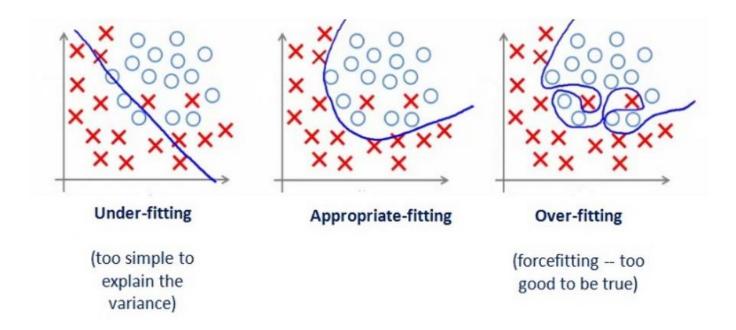


## **EVALUATION**

How do we know if an ML model is good? What do we do if something goes wrong?

## **EVALUATION**

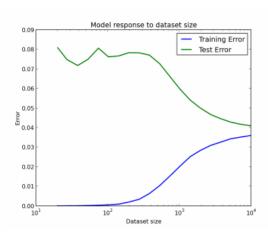
## **Underfitting & Overfitting**



#### **EVALUATION**

## **Development & Troubleshooting**

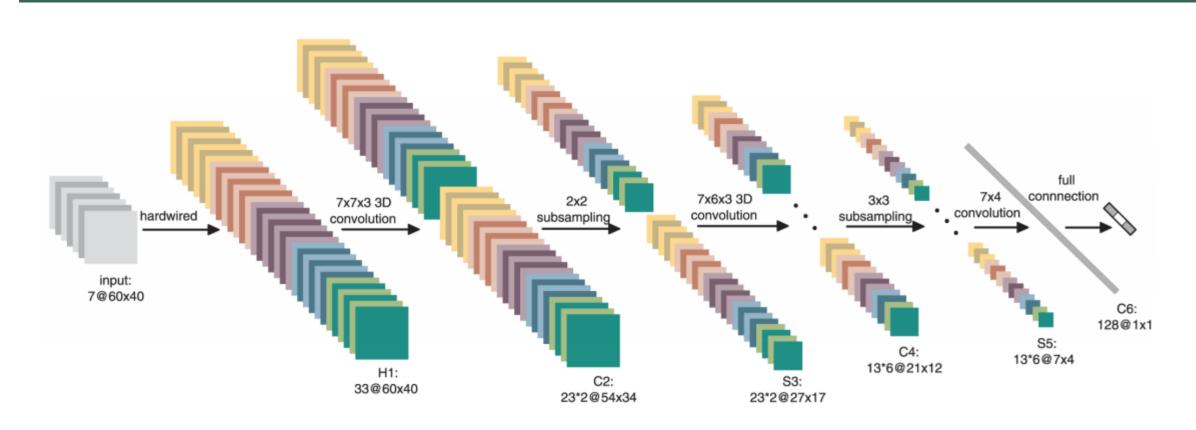
- Picking the right metric: MAE, RMSE, AUC, Cross-Entropy, Log-Loss
- Training Set / Validation Set / Test Set split
- Picking hyperparameters against Validation Set
- Regularization to prevent OF
- Plotting learning curves to check for UF/OF



#### DEEP LEARNING

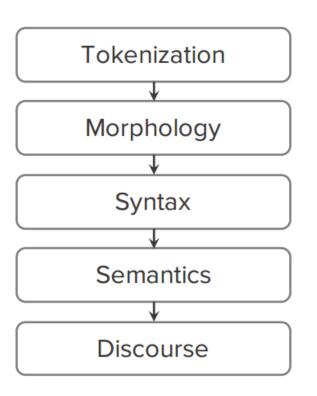
- Core idea: instead of hand-crafting complex features, use increased computing capacity and build a deep computation graph that will try to learn feature representations on its own.
  - End-to-end learning rather than a cascade of apps.
- Works best with lots of homogeneous, spatially related features (image pixels, character sequences, audio signal measurements).
   Usually works poorly otherwise.
- State-of-the-art and/or superhuman performance on many tasks.
- Typically requires massive amounts of data and training resources.
- But: a very young field. Theories not strongly established, views change.

## EXAMPLE: CONVOLUTIONAL NEURAL NETWORK



#### PART 2 NLP CHALLENGES AND APPROACHES

## "Classical" NLP Pipeline



Break text into sentences and words, lemmatize

Part of speech (POS) tagging, stemming, NER

Constituency/dependency parsing

Coreference resolution, wordsense disambiguation

Task-dependent (sentiment, ...)

#### PART 2 NLP CHALLENGES AND APPROACHES

# Often Relies on Language Banks

- WordNet (ontology, semantic similarity tree)
- Penn Treebank (POS, grammar rules)
- PropBank (semantic propositions)
- ...Dozens of them!

### PART 2 NLP CHALLENGES AND APPROACHES

#### **Tokenization & Stemming**

```
In [1]: import nltk
In [2]: nltk.download(["punkt", "averaged_perceptron_tagger", "treebank",
                       "maxent ne_chunker", "words", "wordnet"])
In [3]: text = open("data/clean/asoiaf01.txt").read()
In [4]: sentences = nltk.tokenize.sent_tokenize(text)
In [5]: sentences[5313]
Out[5]: 'Cersei Lannister regarded him suspiciously.'
In [6]: sentences = [nltk.tokenize.word_tokenize(sentence) for sentence in sentences]
In [7]: sentences[5313]
Out[7]: ['Cersei', 'Lannister', 'regarded', 'him', 'suspiciously', '.']
In [8]: stemmer = nltk.stem.SnowballStemmer(language="english")
        [stemmer.stem(word) for word in sentences[5313]]
Out[8]: ['cersei', 'lannist', 'regard', 'him', 'suspici', '.']
```

### PART 2 NLP CHALLENGES AND APPROACHES

#### **POS/NER Tagging**

```
In [10]: tagged_sentence = nltk.pos_tag(sentences[5313])
In [11]: tagged_sentence
Out[11]: [('Cersei', 'NNP'),
          ('Lannister', 'NNP'),
          ('regarded', 'VBD'),
          ('him', 'PRP'),
          ('suspiciously', 'RB'),
          ('.', '.')]
In [12]: lemmatizer = nltk.stem.wordnet.WordNetLemmatizer()
          [lemmatizer.lemmatize(word, pos=penn to wn(tag)) for word, tag in tagged_sentence]
Out[12]: ['Cersei', 'Lannister', 'regard', 'him', 'suspiciously', '.']
In [13]: tree = nltk.ne_chunk(tagged_sentence)
In [14]: tree.draw()
                                   regarded VBD him PRP suspiciously RB . .
                         PERSON
              PERSON
             Cersei NNP Lannister NNP
```

## PART 2 NLP CHALLENGES AND APPROACHES

```
In [1]: import bllipparser
     In [2]: model dir = "/home/yuriyguts/nltk data/models/bllip wsj no aux"
              parser = bllipparser.RerankingParser.from_unified_model_dir(model_dir)
     In [3]: sentence = "Lannisters of Casterly Rock had come late to Robert's cause, "\
                        "when victory was all but certain, and he had never forgiven them."
     In [4]: best_parse_tree = parser.parse(sentence)[0].ptb_parse
     In [5]: best_parse_tree.as_nltk_tree().draw()
                                  VBD
                                                                                              PRP VBD ADVP
                                      VBN ADVP
                                                                                                 had
                Lannisters of
                                           RB
                         Casterly Rock
                                                                     SBAR
                                                               WHADVP
Parsing (LPCFG)
                                                                          VBD
```

#### "CLASSICAL" WAY: TRAINING A NER TAGGER

Task: Predict whether the word is a PERSON, LOCATION, DATE or OTHER.

Could be more than 3 NER tags (e.g. MUC-7 contains 7 tags).

#### **Features:**

- Current word.
- 2. Previous, next word (context).
- 3. POS tags of current word and nearby words.
- 4. NER label for previous word.
- 5. Word substrings (e.g. ends in "burg", contains "oxa" etc.)
- 6. Word shape (internal capitalization, numerals, dashes etc.).
- 7. ...on and on and on...

### FEATURE REPRESENTATION: BAG OF WORDS

# the dog is on the table



A single word is a one-hot encoding vector with the size of the dictionary:(

#### FEATURE REPRESENTATION: BAG OF WORDS

#### **Problem**

- Manually designed features are often over-specified, incomplete, take a long time to design and validate.
- Often requires PhD-level knowledge of the domain.
- Researchers spend literally decades hand-crafting features.
- Bag of words model is very high-dimensional and sparse, cannot capture semantics or morphology.

Maybe **Deep Learning** can help?

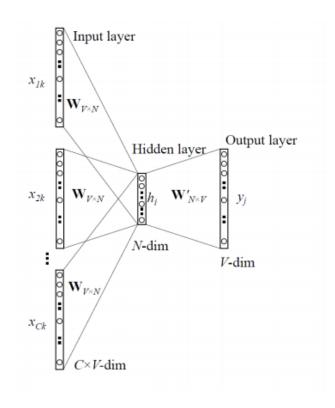
### DEEP LEARNING FOR NLP

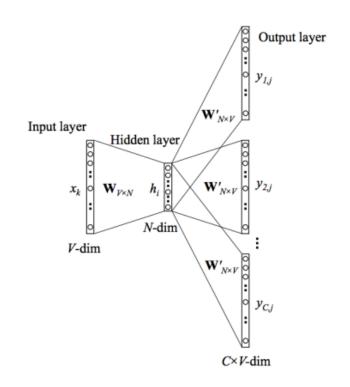
Core enabling idea: represent words as dense vectors

```
[0 1 0 0 0 0 0 0 0] [0.315 0.136 0.831]
```

- Try to capture semantic and morphologic similarity so that the features for "similar" words are "similar" (e.g. closer in Euclidean space).
- Natural language is context dependent: use context for learning.
- Straightforward (but slow) way: build a co-occurrence matrix and SVD it.

### EMBEDDING METHODS: WORD2VEC





**CBoW version**: predict center word from context

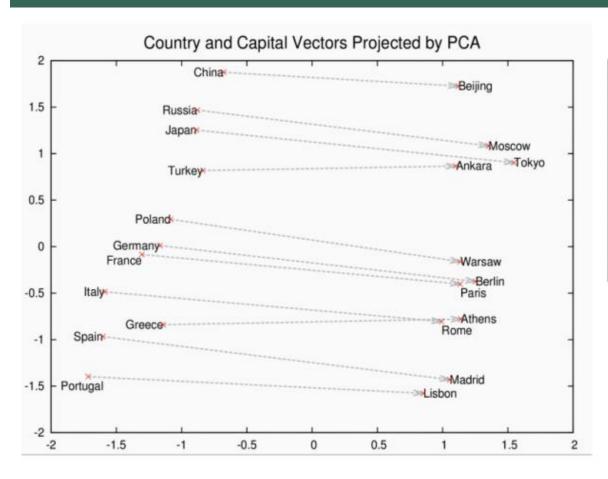
**Skip-gram version**: predict context from center word

#### EMBEDDING METHODS: WORD2VEC

## **Benefits**

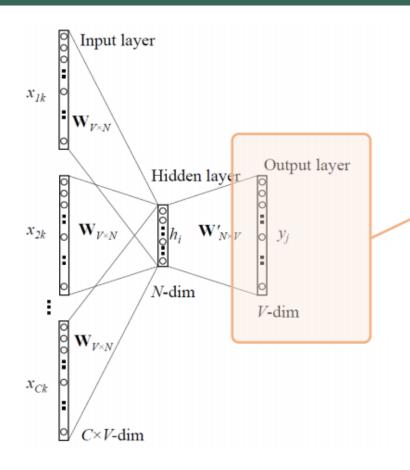
- Learns features of each word on its own, given a text corpus.
- No heavy preprocessing is required, just a corpus.
- Word vectors can be used as features for lots of supervised learning applications: POS, NER, chunking, semantic role labeling.
   All with pretty much the same network architecture.
- Similarities and linear relationships between word vectors.
- A bit more modern representation: GloVe, but requires more RAM.

# LINEARITIES



Relationship	Example 1	Example 2	Example 3
France - Paris big - bigger	Italy: Rome small: larger	Japan: Tokyo cold: colder	Florida: Tallahassee quick: quicker
Miami - Florida	Baltimore: Maryland	Dallas: Texas	Kona: Hawaii
Einstein - scientist	Messi: midfielder	Mozart: violinist	Picasso: painter
Sarkozy - France copper - Cu	Berlusconi: Italy zinc: Zn	Merkel: Germany gold: Au	Koizumi: Japan uranium: plutonium
Berlusconi - Silvio	Sarkozy: Nicolas	Putin: Medvedev	Obama: Barack
Microsoft - Windows	Google: Android	IBM: Linux	Apple: iPhone
Microsoft - Ballmer	Google: Yahoo	IBM: McNealy	Apple: Jobs
Japan - sushi	Germany: bratwurst	France: tapas	USA: pizza

# TRAINING A NER TAGGER: DEEP LEARNING



Just replace this with NER tag (or POS tag, chunk end, etc.)

Assign high probabilities to well-formed sentences (crucial for text generation, speech recognition, machine translation)

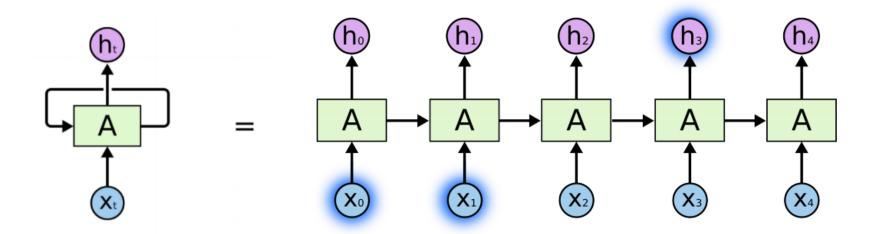
# "Classical" Way: N-Grams

$$P(w_i|w_{i-k}^{i-1}) = \frac{count(w_{i-k}^i) + \alpha}{count(w_{i-k}^{i-1}) + \alpha V}$$



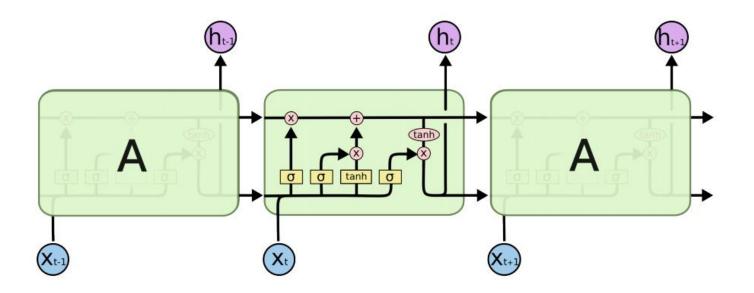
**Problem**: doesn't scale well to bigger N. N = 5 is pretty much the limit.

# Deep Learning Way: Recurrent NN (RNN)



Can use past information without restricting the size of the context. But: in practice, can't recall information that came in a long time ago.

# Long Short Term Memory Network (LSTM)

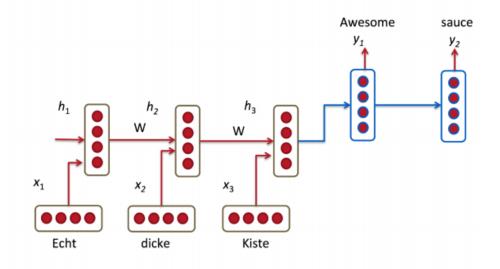


Contains gates that control forgetting, adding, updating and outputting information. <u>Surprisingly amazing performance</u> at language tasks compared to vanilla RNN.

# **Tackling Hard Tasks**

Deep Learning enables **end-to- end learning** for Machine
Translation, Image Captioning,
Text Generation, Summarization:

NLP tasks which are inherently very hard!



**RNN** for Machine Translation

- Attention Networks
- Dynamic Memory Networks

(see ICML 2016 proceedings)

### **Tools I Used**

- NLTK (Python)
- Gensim (Python)
- Stanford CoreNLP (Java with bindings)
- Apache OpenNLP (Java with bindings)

#### **Deep Learning Frameworks with GPU Support:**

- Torch (Torch-RNN) (Lua)
- TensorFlow, Theano, Keras (Python)

# **NLP Progress for Ukrainian**

- Ukrainian lemma dictionary with POS tags https://github.com/arysin/dict\_uk
- Ukrainian lemmatizer plugin for ElasticSearch
   <a href="https://github.com/mrgambal/elasticsearch-ukrainian-lemmatizer">https://github.com/mrgambal/elasticsearch-ukrainian-lemmatizer</a>
- lang-uk project (1M corpus, NER, tokenization, etc.)
   <a href="https://github.com/lang-uk">https://github.com/lang-uk</a>

Demo 1: Exploring Semantic Properties Of ASOIAF ("Game of Thrones")

Demo 2: Topic Modeling for DOU.UA Comments

# **GitHub Repos with IPython Notebooks**

- https://github.com/YuriyGuts/thrones2vec
- https://github.com/YuriyGuts/dou-topic-modeling



จบบทที่ 6